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BOSTON CONCESSIONS GROUP PULLS REPORTS IN SECONDS WITH PEOPLE-TRAK

BOSTON, MA...For Diane Deppen, People-Trak has made the job of managing the human resource needs of a staff of up to 1,500 employees a much more pleasant task. Deppen, the human resources manager for food and beverage service provider the Boston Concessions Group, has been using the Personnel Management module of People-Trak in her position at Miami, Florida's Pro Player Stadium since 2002.

People-Trak is a PC-based human resource information system (HIRS) for organizations with 10-10,000 employees, manufactured by Technical Difference, a privately held corporation in Bonsall, CA.

Deppen has been a fan of People-Trak since the early 1990s. "I've been using People-Trak since 1994," she says. So when she started working with the Boston Concessions Group, it was clear which human resources management tool she wanted to use.

Boston Concessions Group, Deppen needed a human resource management system that would allow her to track most of the HR needs of an ever-changing staff: Because of the temporary nature of sporting events, the company has a diverse and large roster of staff, including full- and part-time employees, seasonal employees, and temporary employees. Deppen needed a system that could manage such employee information as job and salary information, stock options, performance reviews, training history, company property, emergency contacts, leave of absence tracking, dependent information, skills and background information, and I-9 documentation.

“Everything was manual,” says Deppen, regarding the HIRS system that was in place before she came to the Pro Player Stadium division of the Boston Concessions Group. “We have a high turnover and a staff of over a thousand. Sometimes we have close to over 1,500. You can’t manage this many employees without having some type of HR intelligence.”

When she came on board at Boston Concessions Group, Deppen immediately set to work reviewing various advanced HIRS systems, even though she already had the People-Trak system in mind. “In all fairness, I needed to compare other systems to People-Trak. After screening several other HIRS systems, People-Trak still came out number one. I chose it for its reasonable cost, its functionality, and the great service provisions”

According to Deppen, there was no major technical integration the Boston Concessions Group needed to perform to integrate People-Trak into its existing HIRS system. “We just loaded the software, and that was it. We were off and running!”

Deppen is the main staff user of the system, “Even if I weren’t familiar coming into it, it’s very friendly and easy to use,” she says. “I have trained a couple of people to do some data entry for me, when I don’t have the time, and it’s been very easy for them to follow.”

Deppen says the reporting functions of the People-Trak system are superb. “I am able to run and generate pretty much any report I want, based on the data in the system. The reporting function is key for me; being able to pull up any of the training information that I have in the system or information on I-9s for compliance is invaluable. My managers are very impressed when, within 10 seconds, I can run a report for them!”

People-Trak’s Personnel Management Module was an economical choice for the company and features unlimited access to all its support services.

More About People-Trak: Users can purchase several different modules, including Safety Management, which provides for detailed accident/incident reporting; COBRA Administration, which tracks information, dates, reasons, and payment history for all COBRA electors; Training Administration, which works in conjunction with the Personnel Management Module to track detailed information about internal and external training programs; Position Control, which combines a complete job description module with the ability to post and track open job requisitions; Applicant Tracking, which completes tracking of an applicant from initial application through hiring or rejection; and Time And Attendance, which provides an unlimited number of user-defined attendance accounts with multiple accrual levels.

Technical Difference has also added the Career Center Module, which allows potential employees to complete applications through the company's website and allows employers to track those applications throughout the system; Remote Access, which allows employers to access the system from anywhere with Internet access; and People-Trak LT, which provides a lower-cost version of the People-Trak modules for small businesses.

About Technical Difference, Inc.

Technical Difference, Inc. is the creator of People-Trak; a PC-based human resource information system (HRIS) for organizations with 10 to 10,000 employees. The company was founded in 1992 to address the growing need for high-quality, fairly priced software in the human resources market. Since its inception, Technical Difference has grown rapidly in both market share and gross revenue. Today, People-Trak is one of the most widely installed Microsoft® Windows®-based HRIS products. Technical Difference, Inc. is a privately held corporation based in Bonsall, CA.

More information about Technical Difference, Inc. can be found at www.people-trak.com or by calling 1-800-809-5731.

